

Date:April 2022To:Governor's Workforce Development BoardFrom:Milt Stewart, CEO, NevadaworksSubject:Quarterly Report

General quarterly updates since the last full board meeting.

One-Stop Updates

- Status of One-Stop Centers
 - With a fully staffed One-Stop Center, all JobConnect staff have resumed in-person services, and all co-located partners are working from the One-Stop Center office with virtual services available for those who need it.
 - \circ The following chart shows incoming phone and foot traffic since January 2022:

Phone Traffic									
Provider	JAN	FEB	MAR	Total					
BVR	9	8	14	31					
BSO	14	9	23	46					
DWSS	20	16	15	51					
JobConnect	29	69	76	174					
JOIN Inc.	107	88	65	260					
NNLC	2	4	2	8					
TMCC	5	3	7	15					
U.I	90	107	115	312					

Foot Traffic									
PROVIDER	JAN	FEB	MAR	TOTAL					
BVR	19	10	48	77					
BSO	48	101	67	216					
DWSS	42	44	53	139					
JobConnect	379	364	482	1,225					
JOIN Inc.	139	149	195	483					
NNLC	32	31	30	93					
TMCC	6	0	1	7					
Resource Center	269	205	318	792					
U.I.	42	12	9	63					
U.I Info Only	14	7	17	38					
ID.Me	30	15	21	66					
RC to EmployNV	3	10	4	17					

One-Stop System Updates

- The One-Stop Operator has initiated a new "AJCN Daily Activities Log" for distribution around the center with the following included for review:
 - \circ Daily stats for each partner
 - A daily count of Inter-Agency Referrals
 - \circ Identification of any pending IT tickets that could impact client services
 - Any additional information deemed necessary

- The One-Stop Operator has facilitated the following trainings over the past quarter:
 - Safety Training
 - Microsoft Inter-Agency Referral
 - Rotating Partner Training
 - All-staff Training

Strategic Initiatives

- Skillup Northern Nevada, an online learning portal, continues to be available at no cost to all residents of the Nevadaworks Workforce Development Area. A total of 968 individuals have registered to date.
- ACT Work Ready Communities
 - In collaboration with the Washoe County Library System, the ACT Work Ready Communities project is continuing for the Nevadaworks Workforce Development Area with Washoe County now officially a "Participating Community" along with the four counties in southern Nevada.
 - There are currently 12 employers in Washoe County that recognize or recommend the ACT WorkKeys NCRC, including Nevadaworks, and the county has attained 57% of goals toward earning the desired "Certified" status like Clark County.
 - Plans are in the works to continue ACT/WRC outreach with rural counties throughout northern Nevada in the near future.

<u>Other</u>

- GWDB Subcommittees
 - Nevadaworks staff are members of, or participate in, all GWDB Subcommittee meetings.
 - Nevadaworks staff have been attending the GOWINN Industry Sector councils recently reactivated.
- Priority of Service Guidelines
 - USDOL has set a goal and minimum standard for the percentage of participants who are in at least one of the following priority groups: veterans, low-income individuals, individuals on public assistance, individuals with a disability or individuals who are English language learners. Nevadaworks is currently (76.8%) exceeding the set goal.

Any COVID-related news/updates related to Title I.

- National Dislocated Worker Grant (NDWG) Disaster Recovery and Employment Recovery
 - \circ NDWGs are a joint effort between Nevadaworks, Workforce Connections and DETR.
 - NDWG funding for Northern Nevada is \$4.8 million.
 - Nevadaworks has enrolled a total of 315 NDWG participants.
 - HI-B Grant was awarded to OWINN for training health care workers in the rural counties of northern Nevada.
 - Nevada Hospital Association has been contracted as sub awardee with NTE contract of \$2,250,000 through 11/30/2024.
 - \circ Enrollees 21 YTD with continued plans to expand program participation throughout the region.

Any information on service providers that can be shared.

- Enrollment Rate
 - Nevadaworks' WIOA participant enrollment rate has increased by 31% when compared to the same period in PY2020. This could be explained by the previous decreased enrollments observed during the COVID-19 pandemic.

- WIOA Program Update
 - WIOA Title I programs continue to enroll and serve participants through in-person and virtual methods. Title I staff continue to work with employers to establish On-the-lob Training and Work Experience opportunities for participants.

Any relevant and/or recent performance measures that can be shared.

Nevadaworks Performance Report for PY2021-Q2 Rolling 4 Quarters.

Nevadaworks Performance Measures Actual Achievement Rates and Percentage of DOL Negotiated Rates Attained PY2021 - Q2 Rolling 4 Quarters 1/1/2021 Through 12/31/2021									
		Adult							
	Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains				
Actual Achievement Rate	78.0%	82.4%	\$8,145.00	81.7%	64.8%				
DOL Negotiated Rate	85.5%	85.3%	\$5,700.00	77.2%	65.2%				
% of Neg. Rate Attained	91.2%	96.6%	142.9%	105.8%	99.4%				
		Dislocated Worl	ker						
	Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains				
Actual Achievement Rate	78.9%	86.1%	\$9,750.00	80.7%	68.3%				
DOL Negotiated Rate	84.0%	85.7%	\$7,400.00	82.4%	64.0%				
% of Neg. Rate Attained	93.9%	100.5%	131.8%	97.9%	106.7%				
		Youth							
	Employed / In Training / In Education 2nd Quarter After Exit	Employed / In Training / In Education 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains				
Actual Achievement Rate	82.2%	75.6%	\$6,542.00	76.1%	54.1%				
DOL Negotiated Rate	84.5%	74.8%	\$3,829.00	56.2%	52.4%				
% of Neg. Rate Attained	97.3%	101.1%	170.9%	135 4%	103.2%				

Any upcoming initiatives and/or plans for the program.

- Nevadaworks worked closely with the Western Nevada Development District and other partners to develop a response to the Good Jobs Challenge Grant from the U.S. Economic Development Administration (EDA) that is allocating \$500 million between 25-50 contracts nationwide to reach historically underserved populations and areas. Nevadaworks submitted the Northern Nevada Equity in Employment Project (NNEEP) proposal in February 2022, and it was accepted for consideration. In addition to WNDD, Nevadaworks secured the support of GOWINN, GOED and NSHE along with all regional economic development authorities across northern Nevada. Backbone organizations participating in the proposal include Nevada Industry in Excellence, Truckee Meadows Community College, Nevada Hospital Association, and the Economic Development Authority of Western Nevada (EDAWN).
- Nevadaworks participated in the Nevada SkillsUSA State Leadership and Skills Conference held in Reno the first week of April this year. Specifically, Nevadaworks organized the "Job Interview" competition of the conference with volunteers from our Nevadaworks Youth Council members including service providers, training providers, community-based organizations, and other local employers. SkillsUSA is a non-profit educational association that is a partnership of students, teachers, and industry working together to ensure a skilled workforce. Top scorers from across Nevada move on to the national conference competition to be held this June in Atlanta.
- Nevadaworks is currently participating in week seven of the Project SANDI Community of Practice Early Adopter testing and continues to promote the Grow with Google initiative wherever possible.

- Nevadaworks has held two strategic planning sessions this calendar year to date. Key strategic priorities have been identified that will guide the board with short- and long-term strategic goals as Nevadaworks continues to focus on opportunities to become a higher performing Local Workforce Development Board. Some key strategies are:
 - Awareness and outreach to actively develop and improve relationships with partners, stakeholders, and job seekers
 - Recruitment and retention of experienced, engaged, and diverse board members
 - Continuous improvement
 - o Identification of workforce needs regionally
 - Sourcing of new funds
 - Investing in workforce solutions